



## VACANCY

<b>REFERENCE NR</b>	<b>:</b>	<b>2210, 2214, 2215, 1587</b>
<b>JOB TITLE</b>	<b>:</b>	<b>Consultant: Unified Communications X4</b>
<b>JOB LEVEL</b>	<b>:</b>	<b>D2</b>
<b>SALARY</b>	<b>:</b>	<b>R 432 296 - R 720 493</b>
<b>REPORT TO</b>	<b>:</b>	<b>Lead Consultant: Unified Communications</b>
<b>DIVISION</b>	<b>:</b>	<b>Service Delivery Management</b>
<b>DEPT</b>	<b>:</b>	<b>End user Computing</b>
<b>LOCATION</b>	<b>:</b>	<b>SITA Erasmuskloof</b>
<b>POSITION STATUS</b>	<b>:</b>	<b>Permanent (Internal &amp; External)</b>

### Purpose of the job

To provide support and implementation of Unified Communication infrastructure and solutions including the planning and implementation of UC expansions.

### Key Responsibility Areas

Infrastructure Preparation; Management and Administration; user support; Reporting and Communication.

### Qualifications and Experience

**Required Qualification:** 3-year Diploma/Degree in IT related field (Computer Science, Information Technology/Engineering, BCom etc

**Experience:** 6-7 years' experience in the provision of ICT solutions, specifically within Unified Communications (Voice, Video and PBX) environment.

### Technical Competencies Description

An in-depth knowledge of: Systems design and architecture principles; WAN principles and topology; Internet protocols, services and standards; Pre and Post sales engineering Unified Communications; (PBX features and functions; VoIP and IP telephony; Voice, video, Web and data conferencing; Unified messaging; Softphones; Call centers; Implementing complex, multisite voice deployments; Quality of Service; ISDN BRI/PRI; Mobile Telephony; Networking knowledge and experience WAN and Gateway planning and design; knowledge and experience.

A solid understanding of: Voice, video, Routing, switching and protocols Quality of service; Network Management VPN technologies and concepts; Hosted PBX concepts; Fixed Mobile Convergence; Carrier technology; LAN Principles Cabling Principles; Network Operating Systems Multi-Protocol Label Switching (MPLS); Project Management Skills.

**Technical Skills:** Proficiency in routing and switching technologies; Voice over IP – Line Side and Gateway side IP Telephony architecture and implementation; Configuration of Quality of Service; Voice mail systems and call distribution functions; Understanding of Communications; protocols such as H323 / SIP / MGCP /SCCP; Video, Voice

and Web Conferencing; Multivendor Unified Communications; applications integration; Technical Leadership; and ITIL.

### **Other Special Requirements**

- Willingness to work within a structured delivery environment and in accordance with best practices and standards.
- Willingness to travel to customer sites.

### **How to apply**

Kindly send your CV to: [Puleng.recruitment@sita.co.za](mailto:Puleng.recruitment@sita.co.za)

**Closing Date: 15 April 2021**

### **Disclaimer**

SITA is Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants' documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV's from Recruitment Agencies will not be accepted
- CV's sent to incorrect email address will not be considered